



## CHARGING CRITERIA FOR EXTRA CLEANING EFFORT

Please note that it is not our intention to charge for any extra cleaning. We strive to provide every customer with a vehicle in excellent condition and only charge an additional cleaning fee in exceptional cases.

Kind of dirt	Appearance	Fee EUR	Fee GBP	Fee CHF	Fee SEK	Fee NOK	Fee USD	Fee CAD
<b>Stains on mattress</b>	Colorful stains. E.g. pee, coffee, wine.	75 €	£ 65	CHF 75	869 kr	870 kr	\$ 75	\$ 109
<b>Stains on seats</b>	All stains which are not water stains. E.g. wine or sunscreen.	75 €	£ 65	CHF 75	869 kr	870 kr	\$ 75	\$ 109
<b>Others*</b>	Roadsurfer reserves the right to charge a fee in case of extra cleaning efforts caused by reasons that are not listed above.  E.g. stains on the awning, stains on the interior ceiling, other dirt that takes substantial effort to be removed.	75 €	£ 65	CHF 75	869 kr	870 kr	\$ 75	\$ 109
<b>Excrements*</b>	Excrements in the porta potty, toilette cassette, toilette, toilette compartment, or anywhere else.	150 €	£ 135	CHF 150	1.735 kr	1.750 kr	\$ 350	\$ 495
<b>Pet hairs in a vehicle that was not booked with a dog-flat rate</b> (Forbidden)	The transport of pets is prohibited in vehicles without a <i>dog-flat rate</i> and will incur in an additional fee.	150 €	£ 135	CHF 150	1.735 kr	1.750 kr	\$ 150	\$ 220
<b>Smell of smoke</b> (Forbidden)	It is forbidden to smoke inside the vehicles. Any cigarette and related smoke smell throughout the vehicle will incur an additional fee	250 €	£ 220	CHF 250	2.889 kr	2.900 kr	\$ 250	\$ 369
Cleaning fees sum up to a maximum of		375€	£ 330	CHF 375	4.342 kr	4.360 kr	\$ 575	\$ 822

\*To avoid being charged, a self-cleaning option is available as long as it does not affect the next bookings.  
Violations of forbidden activities are charged additionally.